

**Disclaimer Clause:
CS Grunwaldzka [Grunwaldzka Dental Care Centre]
Warranty conditions for dental services**

In the interest of the Patients well-being the employees and associates of the Centrum Stomatologiczne GRUNWALDZKA [GRUNWALDZKA Dental Care Centre] perform their services with due diligence and in accordance with the highest standards.

We provide a one-year warranty on fillings, prosthetic work, microscopic fillings and root canal treatment and a 5-year warranty on implants.

The warranty does not cover fillings in deciduous teeth, as this is a temporary restoration.

The warranty shall commence on the date the service is provided and shall continue to apply if the following conditions are observed:

1. The patient keeps the follow-up appointments at the scheduled times in our facility (at least every 12 months). Your doctor may order an X-ray at your follow-up appointment. The patient performs prophylactic procedures (oral hygienist visits) at CS Grunwaldzka at least every 6 months PLEASE NOTE! Follow-up visits, treatments and X-rays are charged (price list available at the companys headquarters).
2. If, during the period of warranty, a tooth filling or prosthetic restoration becomes deformed, changes colour or changes its properties, it will be repaired free of charge or replaced as soon as possible, within 30 days of notification being given.
3. If an implant is lost within the guarantee period, it will be replaced free of charge or, if this is not possible, an alternative solution will be found to replace the missing tooth.

The warranty is not applicable in cases of:

- temporary restorations
- treatment carried out at the explicit request of the Patient, even though they have been informed that there is no guarantee for the service provided.
- complications that may arise following the procedures performed (pain, oedema, the need for endodontic treatment, etc.)
- mechanical damage to teeth, fixed and removable dentures resulting from trauma,
- fractures of natural teeth
- vertical root fractures.
- other accidental injuries.

The warranty shall not apply in the event when the Patient:

- smokes tobacco or has a systemic disease that significantly affects the masticatory system, e.g. diabetes, epilepsy, treatment with bisphosphonates, cytostatics, radiation therapy, etc.
- does not comply with oral hygiene recommendations and with the removable dentures requirements, attends oral hygiene treatments outside of our clinic,

- does not carry out therapeutic and preventive care procedures prescribed by a doctor.
- does not attend follow-up appointments after completion of treatment (at least every 12 months or as indicated by the doctor).
- uses or stores the dental prostheses contrary to the instructions of the doctor.
- independently makes adjustments, alterations, repairs to the prosthetic device.
- has an accident which resulted in damage to the dental prosthetic device or has damaged the dental prosthetic device outside the oral cavity through improper use of the prosthetic device.
- suffers from bruxism (grinding of teeth).
- does not arrive to collect the dental prosthetic restoration device on the appointed date.
- suffers from progressive bone loss resulting in denture subsidence or bone loss with implants
- has interrupted planned treatment
- has any jewellery in the oral cavity

PLEASE NOTE! The warranty does not cover tooth fractures during or following root canal (endodontic) treatment that have not been prosthetically restored and dental work where the Patient has been informed of the limitation or absence of the warranty. The warranty cannot be issued in the case where the Patient has interrupted the therapeutic cycle and this has a significant influence on the preservation of the effect of the treatment performed.

Before planning a dental treatment, the patient must be aware that, in spite of the doctors best efforts, sometimes unwanted and non-claimable complications occur during the treatment, such as: pain in the tooth or surrounding tissues, trismus, tooth fracture, swelling, abscess, haematoma, bleeding after surgery, elevated temperature, malaise, allergy to the administered medication. The onset of complications may result in discomfort and stress, the need to take medication, aesthetic problems, problems with speaking and eating, unforeseen additional treatment.

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Date and signature of the
patient