

Dear User,

Below please find all information pertaining to the processing of personal data of patients in connection with the provision of dental services at Centrum Stomatologiczne Grunwaldzka Spółka z ograniczoną odpowiedzialnością [Dentistry Centre Grunwaldzka Limited Liability Company], 83-000 Pruszcz Gdański, ul. Grunwaldzka 33 and using the website www.cs-grunwaldzka.com

1. Data Controller:

Centrum Stomatologiczne Grunwaldzka Spółka z ograniczoną odpowiedzialnością, 83-000 Pruszcz Gdański, ul. Grunwaldzka 33

2. Contact in matters concerning personal data processing:

In any and all matters related to personal data processing, please contact at the following email address: rejestracja@cs-grunwaldzka.com or directly in the data controller's centre.

3. Source of the data:

We acquire detailed data from a patient in a direct way during registration in the medical centre - by phone, email, in person. Such data are acquired within a limited scope on the basis of the cooperation agreement and via the contact form available at the following website www.cs-grunwaldzka.com

4. Scope of acquired personal data:

Visit registration stage: first name, last name, phone number/email.

Registration stage on the date of visit (directly before a visit): first name, last name, PESEL [Personal Number]/date of birth

(in the case of persons without PESEL), gender, address of residence, medical documentation related to patient's health.

5. Purposes of processing the personal data:

6(1)(c) and Article 9(2)(h) of the Regulation of the European Parliament and of the Council (EU) 2016/679

of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (GDPR) in connection with Article 25 item 1 of the Act of 6 November 2008 on the rights of patient and Patient Ombudsman and § 10(1) item 2 of the Regulation of the Minister of

Health of 9 November 2015 on the types, scope and templates of medical documentation, as well as manner of processing thereof - establishment, confirmation of patient's identity prior to provision of the medical service/benefit.

9(2)(h) of the GDPR in connection with Article 24(1) of the Act of 6 November 2008 on the rights of patient and Patient Ombudsman and the Regulation of the Minister of Health of 9 November 2015 on the types, scope and templates of medical documentation, as well as manner of processing thereof - the purpose of processing the data in the medical centre is to maintain and store medical documentation.

6(1)(c) of the GDPR in connection with Article 9(3) and Article 26(1) of the Act of 6 November 2008 on the rights of patient and Patient Ombudsman and § 8(1) of the Regulation of the Minister of Health of 6 November 2015 on the types, scope and templates of medical documentation, as well as manner of processing thereof - the exercise of the patient's right connected, e.g. with the acquisition and archiving of declarations in which the patient authorizes other persons to acquire information concerning his/her health state or collection of medical documentation.

6(1)(b) and (f) of the GDPR, as the legitimate interest of the controller reflected in the care of patient, management of visits (schedules) - acquired contact by phone/email to reserve, confirm, cancel a visit, as well as provision of visit-related information and any and all types of queries referring to the health state of a patient after treatment.

6(1)(b) and (f) of the GDPR, as the legitimate interest of the controller related to the pursuit of claims, as well as protection of any and all our rights.

Regulation of the Minister of Finance of 26 August 2003 on the maintenance of the revenue and expense ledger - the maintenance of the revenue and expense ledger, as well as tax obligations of the controller (issue of bills, invoices) involve the necessity to process the personal data.

(1)(a) of the GDPR in connection with Article 172 of the Act of 16 July 2004 - Telecommunications Law Act
in connection with Article 10(2) of the Act of 18 July 2002 on the provision of electronic services - sending correspondence such as information about mouth cavity prophylactic actions, sending a treatment plan, etc.

6. Recipients of the personal data:

As the medical entity we are obliged to ensure confidentiality of the collected personal data both from the personal perspective and in terms of IT infrastructure.

The personal data can be provided to the following recipients:

the entities indicated in Article 26 of the Act of 6 November 2008 on the rights of patient and Patient Ombudsman, as well as in provisions of the special acts

- to the entities cooperating with the medical entity in the field of the medical services rendered,
- to dental technology workshops,
- to providers of technical and organizational services, inter alia: IT services, companies carrying out cyclical X-ray equipment tests,
- to providers of legal and advisory services,
- to persons authorized by a patient to obtain information about his/her health state, as well as granted health benefits and documentation.

7. Are the personal data provided outside the European Union:

No. The personal data are not provided outside the European Union.

8. Duration of the personal data processing:

In accordance with the applicable law, we are obliged to store patient's medical documentation for the period of 20 years from the last entry.

Any and all personal data that are processed for the purposes of accounting, tax settlements shall be stored for the period of 5 years from the end of a calendar year in which the tax obligation arose.

If additional consent specifying the data processing scope is given, then such data shall be processed from the moment of giving the consent to the time of withdrawal thereof.

After expiry of the aforementioned time limits, the personal data shall be erased.

9. Obligation to provide the personal data:

Using the dental services at the Centrum Stomatologiczne Grunwaldzka is voluntary. However, in accordance with the applicable law, as the medical entity we are obliged to maintain medical documentation which includes information on patient's identity along with his/her personal data.

Therefore, failure to provide the personal data may result in refusal to register a visit, thereby to render the medical service. The same also applies to patient's personal data processed in connection with the tax, recording (accounting) obligations, i.e. impossibility of issuing an invoice/personal bill.

The data which we acquire on a voluntary basis are an email address and phone number. Failure to provide them shall not result in refusal to render the medical service, whereas the controller cannot: send a message reminding about a visit, send a treatment plan, send X-ray pictures (lack of email in the database), etc.

The patient has the right to withdraw the additional consent at all times. A personal order in the centre or email contact from item 2 will be sufficient.

10. Vested rights:

The Controller ensures the right of access to the data, right to rectify them, demand their erasure or limit their processing. You can also benefit from the right to lodge an objection towards the Controller against the personal data processing and the right to transfer the data to another data controller. You can exercise the above rights by contacting via the following email address: rejestracja@cs-grunwaldzka.com or directly in the centre.

Additionally, we hereby inform you that each and every patient has the right to lodge a complaint in connection with failure to observe the personal data protection provisions with the President of the Personal Data Protection Office.

The data shall not be subject to profiling.

COOKIES Policy

The website: www.cs-grunwaldzka.com uses cookie files. They enable the website to work correctly and adapt content to user's needs. Cookies are used by us to personalize the content and advertisements to be able to offer social networking functions, as well as analyze traffic on the website. At any moment, the user can change settings referring to cookies so that they will not be saved.

Cookie files (cookies) are small text files that are sent by the website visited by the user. Such files are saved on a hard disk of a computer, laptop or another device of the user to use the Internet (smartphone, tablet). The information available in the cookies are read only and exclusively by the server that has sent it.

Cookies enable the website to work correctly. They are used by the majority of governmental, information websites, websites of online shops, etc.

The cookie files usually store information on user's preferences which in a real way allow to adapt the content available on the website to users' expectations. They make it possible to create statistics that enable the information content on the website to be improved. They are also used for optimization of the use of the websites, e.g. to properly bring up the website on a given user's device.

The mechanism of storing and reading the cookies does not allow collecting any personal data whatsoever, as well as any confidential information from a user's device. The Data Controller cooperates with external Google services (e.g. Google Analytics, Google Maps), Facebook that can place cookies on a user's device – they have their own policy of cookies. The Data Controller does not bear responsibility & liability for security of such cookies.

In the majority of available web browsers a device user can control settings of cookies on his/her own. In the options "settings", the user may give consent to the use of the cookies, can block them and remove them. The user can also determine the intended purpose of the cookies used by individual websites and adapt settings of different types of the cookies.

Web browsers, used by mobile devices, desktop and portable computers, mostly accept the cookies as a default setting. At all times, the user can change this setting by selecting the relevant option in the web browser used by him/her.